



# Wearing hearing systems

## correct and proper care

A short guide for people wearing hearing aids, relatives, nurses and everyone dealing with hearing systems on a daily basis. With tips and helpful illustrations.

Information is available in German, English, French, Spanish, Turkish, Arabic, Russian and Chinese.

Available for downloading & printing at  
[www.richtig-gut-hoeren.de](http://www.richtig-gut-hoeren.de)

### INSERTION

Switch on device at the On-Off switch. If there is no such On-Off switch on the device, please read the instructions or ask your hearing aid professional. Set lowest volume to prevent feedback.



### BEFORE INSERTION

Every new battery has a sticker on the +side. Remove sticker, put battery aside. Open battery door of the hearing system. Remove old battery. If the battery door has become moist, dry it. Insert new battery with +side upwards.

### DISCARDING

Switch off hearing system.

Hearing system is no longer used:  
→ Remove battery.

Please dispose of empty batteries properly.

**biha**

Bundesinnung der  
Hörakustiker KdÖR

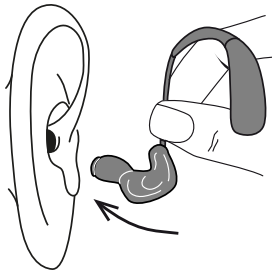
# INSERTING & REMOVING HEARING SYSTEMS CORRECTLY

## INSERTING HEARING SYSTEM CORRECTLY

### BEHIND-THE-EAR SYSTEM (BTE)

#### With conventional ear mould

Hold the hearing system at the end of the tube just in front of the ear mould. Place ear mould in the ear canal.

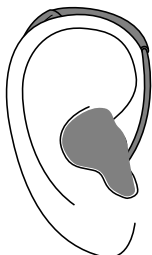


Place outer piece behind the ear so that the tube runs closely to the head in front of the ear.



*Insertion is easier if you pull the ear with your other hand slightly upwards and to the rear.*

Once correctly inserted, neither the ear mould nor the hearing system will pinch and the tube will fit snugly.

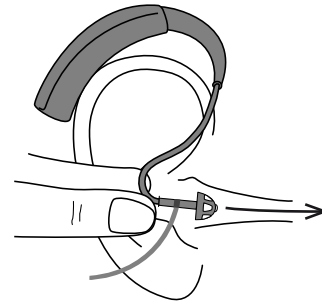


## INSERTING HEARING SYSTEM CORRECTLY

### BEHIND-THE-EAR SYSTEM (BTE)

#### With dome

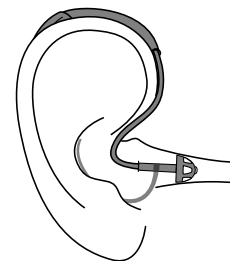
Hold the hearing system at the end of the tube just in front of the dome. Place dome in the ear canal.



Place outer piece behind the ear so that the tube runs closely to the head in front of the ear.

*Insertion is easier if you pull the ear with your other hand slightly upwards and to the rear.*

Place the thread-shaped plastic support in the lower part of the ear so that the dome sits securely in the ear.



## REMOVING CORRECTLY

### BTE

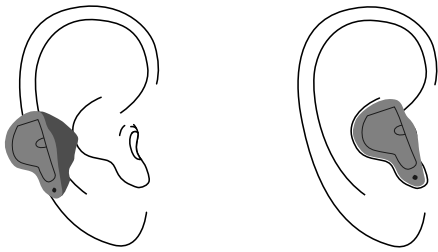
First lift the outer piece from the ear. Then pull out the ear mould or dome.

The description can vary slightly depending on the model.

# INSERTING & REMOVING HEARING SYSTEMS CORRECTLY

## INSERTING HEARING SYSTEM CORRECTLY IN-THE-EAR SYSTEM (ITE)

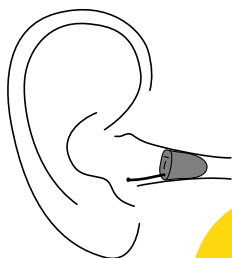
Place hearing system with the narrow side carefully in the direction of the ear canal. Turn slightly to bring it into the correct position. Press gently into the ear canal with your index finger.



*Insertion is easier if you pull the ear with your other hand slightly upwards and to the rear.*

## ITC (In-The-Channel) and CIC (Complete-In-The-Channel)

Place hearing system with the narrow side carefully in the direction of the ear canal. Turn slightly to bring it into the correct position. Press gently into the ear canal with your index finger. The CIC is even smaller than the ITC and sits deeper in the ear canal.



*A whistling sound must not be audible.*

## REMOVING CORRECTLY

### ITE

Hold the hearing system at the edge (ITE) or on the pull-chord (ITC and CIC) and pull out. Do not pull out at the battery compartment.

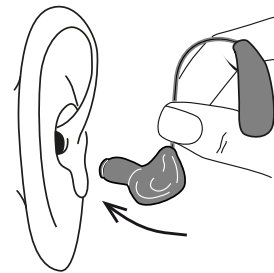
## INSERTING HEARING SYSTEM CORRECTLY RECEIVER-IN-THE-CHANNEL (RIC)

### With ear mould or dome

RIC systems are also referred to as receiver-in-canal systems. With these the speaker/receiver sits directly in the ear. A very thin tube connects it to the hearing system.

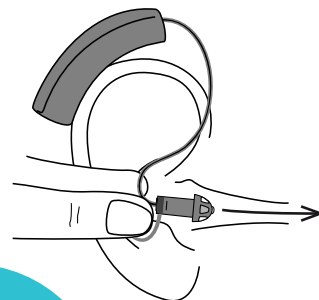
### RIC with ear mould

Hold the hearing system at the end of the tube just in front of the ear mould. Place ear mould with the narrow side carefully in the direction of the ear canal. Turn slightly to bring it into the correct position. Press gently into the ear canal with your index finger. Place outer piece behind the ear so that the tube runs closely to the head in front of the ear.



### RIC with dome

Hold the hearing system at the end of the tube just in front of the dome. Place dome in the ear canal. Place outer piece behind the ear so that the tube runs closely to the head in front of the ear.



*Insertion is easier if you pull the ear with your other hand slightly upwards and to the rear.*

Place the thread-shaped plastic support in the lower part of the ear so that the dome sits securely in the ear.

The description can vary slightly depending on the model.

## ATTENTION



### PROTECT AGAINST DIRT

Only hold hearing systems if your fingers are clean and dry.



### CAREFUL WITH SPRAYS OR CREAMS

Apply care products first, from facial cream to perfume and hair spray, then fit hearing system.



### WATER AND HEAT DAMAGE

- Remove hearing systems before bathing, showering or washing.
- Protect from intense sunlight.
- Do not keep close to heat sources, do not leave in the bathroom.



### DRYING PROTECTS

Heat, cold or moisture, also sweat, can disrupt the electronics. Dry the hearing systems in a special dry can regularly, at least once a week. Do not use a hairdryer.

*The correct special cleaning cloth, solvent and brush are available from your local hearing aid professional. Along with special care products and the dry can.*

*Clean hearing systems with special products only. Do not clean with water, alcohol or cleaning agents.*

## TROUBLESHOOTING

### NO SOUND

Battery is empty, dislodged, has fallen out:  
→ Reinsert battery.

Battery compartment not closed correctly:  
→ Close tightly.

### VOLUME DECREASING

Weak batteries:

→ Replace battery.

Ear mould, microphone or angle piece is blocked with earwax:

→ Depending on hearing system, clean with a brush.

In all cases:

→ Your hearing aid professional can help.

### HEARING SYSTEM WHISTLING

System is not inserted correctly:

→ Reinsert.

Hearing system is in the wrong ear:

→ Check marking for right/left.

Ear mould or sound tube is defective:

→ Your hearing aid professional can help.

Ear canal is blocked by earwax:

→ Your hearing aid professional or ENT doctor can help.

### HEARING SYSTEM SLIPS OUT OF THE EAR

Ear canal is blocked with earwax:

→ Your hearing aid professional or ENT doctor can help.

Hearing system is too loose and causes pain:

→ Your hearing aid professional can help.

### PROBLEMS WHEN INSERTING

A special gel can be applied to the ear canal opening. Your hearing aid professional can offer advice.

Imprint

Bundesinnung der Hörakustiker (biha) KdöR,  
Wallstrasse 5, 55122 Mainz, Germany  
Internet: [www.biha.de](http://www.biha.de), Tel. +49 (0) 6131 / 96 560 - 0